

**Quality and Accreditation Institute**  
**Centre for Accreditation of Health & Social Care**



*Change Adapt Improve*

**DISCLAIMER**

Issue No.: 01

Issue Date: August 2019

Quality and Accreditation Institute		
Centre for Accreditation of Health & Social Care		
Doc. No.: QAI CAHSC 020	Disclaimer	
Issue No.: 01	Issue Date: August 2019	Page No.: 1/4

## CHANGE HISTORY

Sl. No.	Doc No.	Current Issue No.	Revised Issue No.	Date of Issue	Reasons

## **DISCLAIMER**

1. The HCF has voluntarily undertaken to have its processes and services assessed against QAI Standards. QAI assesses the institution on the basis of a self-assessment tool filled by the Healthcare Facility (HCF) itself, on the basis of published QAI standards, and on-site sample-based assessment by external peer reviewers.
2. The HCF shall ensure that all the systems and processes are in place for patient safety. Further, the HCF shall be committed to maintain, continuously review and improve the performance of its services, against these standards.
3. Compliances to all applicable regulatory/ statutory/ legal requirements at all times is the sole responsibility of the HCF.
4. The HCF safeguards the QAI from all agreements with third parties which stem from the participation of the HCF in the accreditation/ certification program and the decisions which the QAI takes in this context.
5. The assessment and judgment of QAI do not exclude incidents with regard to the quality of healthcare/allied services. For any adverse events/ incidents occurring in HCF, QAI shall not bear any responsibility in whatsoever manner.
6. QAI is not liable for any damages in the HCF which might incur/ occur during the assessment process unless in the case of deliberate intent or gross negligence on the part of persons designated by QAI.
7. QAI is not liable for any damages the HCF might incur because of participating in the accreditation/ certification program, or by any decision of QAI regarding the awarding or not awarding of accreditation/ certification or the temporary or indefinite suspension of accreditation/ certification status or the discontinuation on the side of QAI of the Terms and Conditions for Maintaining Accreditation/ Certification.
8. QAI is not a licensing/ statutory/ regulatory body. QAI work is mainly to operate accreditation/ certification and allied programs in collaboration with stakeholders merely focusing on patient safety and quality of healthcare services based upon accreditation/ certification standards, through process of self-assessment and external assessment.
9. QAI documents and educational materials meant for HCF are readily accessible to all stakeholders and they may be used for any reasonable purpose. QAI accepts no liability for the use of its materials.

<b>Quality and Accreditation Institute</b>		
<b>Centre for Accreditation of Health &amp; Social Care</b>		
<b>Doc. No.: QAI CAHSC 020</b>	<b>Disclaimer</b>	
<b>Issue No.: 01</b>	<b>Issue Date: August 2019</b>	<b>Page No.: 3/4</b>

**Quality and Accreditation Institute**

416, Krishna Apra Plaza, Sector 18  
Noida-201301, U.P., India  
Tel.: +91-120 4113234  
Website: [www.qai.org.in](http://www.qai.org.in)  
Twitter@QAI2017

<b>Quality and Accreditation Institute</b>		
<b>Centre for Accreditation of Health &amp; Social Care</b>		
<b>Doc. No.: QAI CAHSC 020</b>	<b>Disclaimer</b>	
<b>Issue No.: 01</b>	<b>Issue Date: August 2019</b>	<b>Page No.: 4/4</b>