

QAI

Notice for Stakeholders

16 March 2020

Measures taken in response to COVID-19 Pandemic:

QAI is committed to serve its clients in effective and efficient way including their safety at all times in general and during national emergencies like COVID19 Pandemic. In view of COVID19 pandemic caused by Novel Coronavirus, following measures are being taken to ensure safety of our stakeholders including clients, assessors, committee members, board members and staff:

- QAI physical office will remain closed from 16 March 2020 till further notice. However, we are available to assist you through virtual office (email and telephone).
- QAI has postponed all scheduled events including on-site assessments till further notice.
- On-site assessments are not being conducted till the situation become feasible. However, on-site assessments required to support the emergency situation of COVID-19 can be conducted only after ascertaining that it will not compromise the safety of people. Alternatively, we can take up assessment remotely and conditional decisions thereby.
- Assessors and applicant organisations are strongly advised to follow all elements of standard precautions and guidelines laid out by Government of India and its responsible agencies from time to time.
- Organisations can continue applying for accreditation as per the required process as it does not require any travel/ visit.
- QAI will consider extension of validity of accreditation for the accredited organisations because of the conditions beyond control. We shall be in touch through electronic media to advise further on case to case basis.
- We will remain in touch with our accredited/ applicant organisations, empanelled assessors, members of the various committees and the board.
- **We have designated our CEO, Dr. B.K. Rana (bkрана@qai.org.in) as single point of contact for any information required which is not available on our website www.qai.org.in.**

We are further committed to ensure best of our services and support during this unprecedented crisis and wish to thank you all for your understanding and cooperation.

Wishing you all a Healthy Life!