

## **SUB: Introducing & inviting you to Patients for Patient Safety Initiative (P4PSI)**

Dear Friends,

Season's greetings from P4PSI!

We have pleasure to introduce a very significant health care mission- **Patients for Patient Safety Initiative- P4PSI**.

P4PSI is aimed at both the Patient fraternity, patients families and communities, as well as Healthcare providers ecosystem including Regulatory bodies, to **improve Patient Safety**.

It was initiated by CAHO (Consortium of Accredited Healthcare Organisations) and QAI (Quality & Accreditation Institute), and was officially launched by the Governor of Kerala on April 2, 2022, on the occasion of CAHOCON, in Kochi.

### Background

In spite of robust process; many safety checks, technological and digital advances that healthcare providers have in place, patients suffer **avoidable harm**, often due to their own ignorance and non-involvement. *One way of preventing this harm is by engaging/educating patients and empowering them to be actively involved in their own care.*

### Objectives

**P4PSI** aims to achieve its objective of promoting Patient Safety as follows:

- Create **awareness** among the general public about the importance of their active participation in ensuring their own safety as patients
- **Educate people about their Role, Rights and Responsibilities** as patients,
- Establish **patients network, community network, connect patients with patient support groups**
- **Improve trust and two-way communication** between patients and healthcare providers
- Develop a repository of knowledge via a **website** to function as the resource for information, best practices and training inputs pertaining to Patient Safety
- **Anonymously** collect & share learnings from **Voice of Patients** (patient experiences) which will help identifying areas of improvement and introduce suggestions from patients
- Incorporate learning and experiences from patient's perspective as best practices for use by-health care providers, medical schools, and policy makers, on an ongoing basis, thus bringing **Patient Safety Culture** to the forefront in health care spaces.

The attached presentation gives details of **P4PSI Objectives and Plans**, and how you can help us to help you..

We strongly believe that your insights, comments and recommendations are of utmost importance ,to not only understand the very complex issue of healthcare from a patient's perspective, but also to ensure that we collectively enhance and ensure patient safety across the entire medical ecosystem.

As a starter we have articulated the Patient Rights and Responsibilities (attached) for your sharing with your friends, associates and other patients. These can be used in hospitals for practitioners and other staff.

Request:

We therefore elicit your support and active participation as a **Patient Safety Champion** for this cause.

If you are willing to be a part of this important self-care project, kindly send us a return confirmation to [p4psi-caho@caho.in](mailto:p4psi-caho@caho.in),

The website [www.p4psi.in](http://www.p4psi.in) is under construction and will be uploaded shortly.

Thank you for your valuable time. Look forward to your positive reply,  
Stay safe, Stay healthy,

Sincerely,

**Som Mittal**

Chairperson, P4PSI  
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**Nadira Chaturvedi**

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Enclosed:

1. Objectives of P4PSI, ppt
2. Patients Right & Responsibility-document