



*"Change Adapt Improve"*

*In Association with*



**Quality and Accreditation Institute  
Presents  
Laboratory Quality Management System and Internal Auditor Training Course  
(ISO 15189:2012)**

**Who should attend:**

As per accreditation requirements, it is important for the Quality Manager of a medical lab to get trained in an Internal Auditor's course (ISO-15189). It is also equally useful for all those Pathologists, Microbiologists, Biochemists and Technicians working in Medical labs to understand this international standard and sustain the quality and accreditation framework.

**Learning outcomes:** At the ends of successful completion of the course, participants will learn and expose to the following:

- Understanding and interpretation of the requirements of the standard
- Basic quality management systems as per ISO 15189
- Identify documents and records required by ISO 15189
- Understanding of a risk management plan
- Understanding of auditing principles
- Knowledge of internal auditing process including planning
- How to perform an internal audit
- Compose audit findings
- Preparation of audit report, follow-up and closing the loop
- Characteristics of an effective internal auditor

**Concept**

Content of the course is aligned to ISO 19011: Guidelines for auditing management systems and it is tailored to be relevant to the assessment of medical laboratories.

**Course Fee:** A course fee of Rs. 11000 + GST@18% (Rs. 12980) is charged. It includes training material, certificate and refreshment/lunch for four days.

This is a Non-Residential programme. Delegates are requested to make their own arrangements for accommodation.

**Seats are limited to maintain ideal size of the batch. Interested professionals for the above training course are requested to complete the registration form and send to the address given therein.**



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### Registration Form

**Dates: 26-29 March 2020/ Place: Kolkata**

Name Dr/Mr/Ms [Capital letters only] \_\_\_\_\_

Designation \_\_\_\_\_

Organisation Address \_\_\_\_\_

City \_\_\_\_\_ Pin Code \_\_\_\_\_

Telephone \_\_\_\_\_

Mobile \_\_\_\_\_ Email \_\_\_\_\_

(Signature of the Participant)

Course Fee: Rs. 11000 + GST@18% i.e. Rs.1980 (**Total fee Rs. 12980**)

Candidates are requested to pay the fee after the confirmation mail.

Completed form along with course fee through DD/ Check in favour of "Quality and Accreditation Institute Pvt. Ltd." may please be sent to:

Training Coordinator	
<b>Uditi Ghosal</b> SATS Academy 29/1, Stadium Colony, Mukundapur, Kolkata, West Bengal 700099 Tel: 9051728119 Email : <a href="mailto:uditi.ghosal@satsacademy.in">uditi.ghosal@satsacademy.in</a>	<b>Shivi Taneja</b> Quality and Accreditation Institute 416, Krishna Apra Plaza, Sector 18 Noida-201301, U.P., India Tel : 0120-4113234/ 8447342345 Email : <a href="mailto:shivi@gai.org.in">shivi@gai.org.in</a>