

Quality and Accreditation Institute
Centre for Accreditation of Health & Social Care



Change Adapt Improve

POLICY ON CORPORATE SOCIAL RESPONSIBILITY

CHANGE HISTORY

Sl. No.	Doc No.	Current Issue No.	Revised Issue No.	Date of Issue	Reasons
1	CAHSC 042	1	2	November 2023 (2 November 2023)	Recommendation from IEEA survey

CONTENTS

Sl. No.	Title	Page No.
1.	Policy on Corporate Social Responsibility	4
2.	Policy	4
3.	Procedure	4

1. Policy on Corporate Social Responsibility

As part of QAI's corporate governance, we are committed to Corporate Social Responsibility (CSR). QAI's policy on CSR is guided by our mission "To conceive and deliver education, training, accreditation and related programs in partnership with stakeholders using an approach of co-design and co-creation". We aim to spread the awareness about importance of accreditation to ensure quality and patient safety in healthcare facilities/ organisations.

2. Policy:

QAI strives to protect and promote health and safety, and the environment in line with the national and international goals which also guide us in ethical decision making.

3. Procedure:

QAI reflects its commitment to CSR policy through:

- A. Awareness campaigns on accreditation, quality, safety and public health, and related activities.
- B. Developing and updating relevant accreditation/ certification standards.
- C. Resource conservation and waste reduction to support environmental sustainability
- D. Continuity of above procedures to ensure ethical decision making and moving towards Environmental, Social and Governance (ESG) framework.

A. Awareness campaigns on accreditation, quality, safety and public health, and related activities

Organising and participating in campaigns related to accreditation, quality, safety and public health, and related activities. We support external organisations (national and international) in their campaigns on these topics. These may be done through presenting in conferences/ seminars as well as organising specific campaigns, and posting/ listing on our website and social media channels.

B. Developing and updating relevant accreditation/ certification standards

Developing standards of relevance to society and stakeholders. Standards can be important tools for driving social agenda including environmental issues. This could set benchmark for the healthcare service providers and have meaningful social impact. We plan to include ESG framework in our standards.

C. Resource conservation and waste reduction to support environmental sustainability

We believe in protecting the environment and make it more sustainable and resilient. To achieve this, we attempt to conserve natural resources and reduce wastage. For example, we try to make more use of natural light, optimal use of electricity, less use of paper, more use of electronic media for communication and record keeping.

D. Continuity of above procedures A to C to ensure ethical decision making and adoption of ESG framework.

Quality and Accreditation Institute
Centre for Accreditation of Health & Social Care
709, Wave Silver Tower, Sector 18, Noida-201301, India
Website: www.qai.org.in
Twitter: @QAI2017